In the event that a camera and/or computer system does not function properly this plan of action is taken.

- Patients scheduled on that equipment are routed to open slots on remaining equipment. If this cannot be accomplished the patients are rescheduled for another day and time.

- System is taken off line and service is called.

**GE**

Service Phone # 800-437-1171 and System ID is given. Repairs sheet is filled out with the nature of the problem and reference number is taken.

**Philips**

Service Phone # 800-722-9377 and System ID is given.

Upon completion of repairs and the system is functioning properly, it is placed back on line for patient studies.

Reviewed By: S. Perlman, J. Schott

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Chief, Nuclear Medicine     Nuclear Medicine Manager