The purpose of this policy is to establish guidelines for obtaining assistance with emergencies. The steps to follow are:

**BLUE CART:** For an unresponsive person and others with life threatening emergencies:

**TWO PERSON -**
1. Stay with the patient and begin Basic Life Support
2. Call for help. Either call out or make a noise to draw attention.

**Second Person**
1. Turn in the Code
   a. For **ADULT** (anyone over the age of 17) patients: Dial 262-0000 and state "BLUE CART and the room you are in."
   b. For **PEDIATRIC** (anyone under the age of 17) patients: Dial 262-0000 and state "PEDIATRIC BLUE CART and the room you are in."
2. Go to MRI or 10-Bed to get the crash cart
3. Direct the traffic to the room

**ONE PERSON -**
1. Turn in the code as above
2. Begin CPR

**Important Things to Keep in Mind:**
- Once the BLUE CART Team is here, let them take over.
- Each person is responsible for keeping CPR certification current. The manager will also keep a list, and remind staff when their CPR is about to expire.

**MEDICAL RESPONSE:** For medical emergencies for outpatients, visitors, or employees that are not life threatening. If the person is responsive, but having pain or feeling faint and needs assistance:

1. Stay with the patient and call for help. Either call out or make a noise to draw attention.
2. Call 262-0000 for Medical Response Team and give:
   a. The location of the patient
   b. Your name
3. Once the MEDICAL RESPONSE TEAM is here, let them take over.

**RAPID RESPONSE (ADULT):** To receive additional assistance from critical care trained individuals when a patient's condition worsens. The primary intent of this call is to prevent a patient with a rapidly worsening condition from suffering a cardiopulmonary or respiratory arrest:

1. Stay with the patient and call for help. Either call out or make a noise to draw attention.
2. Call 262-0000 for Rapid Response Team (RRT) and give:
   a. The location of the patient
   b. Patient name
   c. Service name
   d. Resident physician name
   e. Your name
3. Once the RAPID RESPONSE TEAM is here, let them take over

**BEHAVIORAL RESPONSE (ADULT):**

If a person is having a behavioral health emergency:

1. Stay with the patient and call for help. Either call out or make a noise to draw attention.
2. Call 262-0000 for Behavioral Team and give:
   a. The location of the patient
   b. Your name
3. Once the BEHAVIORAL RESPONSE TEAM is here, let them take over

**REFERENCE:**

UWHC Administrative Policy 7.36 Emergency Response Teams

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